



QUALITY POLICY STATEMENT

The East African Portland Cement Plc (EAPC Plc) is committed to providing and delivering the highest possible quality and reliable services of cement and cement products that consistently meet the quality and value expectations of its customers.

We are committed to operating our company under the disciplines and controls of a Quality Management System conforming to the international Standard ISO 9001:2015, planned and developed jointly with our other management functions.

OUR QUALITY COMMITMENT:

We are committed and accountable for the quality of our products and services. We endeavor to provide quality cement and innovative cement products through use of scientifically selected and quality raw materials processed using state of the art production methods, to the satisfaction of our customers and interested parties.

PRODUCT AND SERVICE STANDARDS:

We shall provide our products and services in compliance with applicable statutory and regulatory requirements and other obligations that we have subscribed.

Risks and opportunities shall be continually determined, monitored and appropriate action taken to ensure our Quality Management System is sustained and improved.

COMMUNICATION:

This quality policy shall be maintained, openly communicated, understood, applied within the organization and made available to our stake holders.

CONTINUAL IMPROVEMENT:

We ensure that our personnel understand and fully implement our Company's policies and objectives and are able to perform their duties effectively through an ongoing training and development programme

We shall determine, monitor and continually review the internal and external issues that are relevant to the company in line with our corporate strategic direction.

This quality policy provides a framework for setting our quality objectives; and will be reviewed periodically to ensure its continuing adequacy.

Stephen Kyalo Nthei
Ag. Managing Director

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